



### Community Health of South Florida, Inc. Runs Critical Apps Smoothly on Nutanix



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**Community Health of South Florida, Inc. (CHI) runs their pharmacy, radiology, and other critical applications on Nutanix. The simplicity and scalability of the Nutanix infrastructure allows CHI's IT team to focus on other IT initiatives.**

"As a busy IT team, it is critical to us that the technology that we put in place does its job," said Jose Carmona of CHI. "With Nutanix, I don't have to worry about problems. The system works well and is easy for my team to utilize."



## About CHI

Community Health of South Florida (CHI) is a nonprofit healthcare organization serving the residents of rapidly growing South Florida. With 13 community health care centers and 36 school-based programs, CHI provides affordable quality primary and behavioral health care services. Jose Carmona, Director of the IT Department at CHI, leads a team of six members responsible for managing IT operations for nearly 700 employees in 13 locations that stretch from Coconut Grove to Key West, Florida.

## THE CHALLENGE

When Jose Carmona joined CHI four years ago, he inherited Nutanix infrastructure that had not been fully installed.

Carmona was told that Nutanix and their hyperconverged infrastructure would take the complexity out of managing their IT infrastructure and simplify managing their IT environment. Before Nutanix, they devoted a lot of resources (money and time) acquiring physical servers and storage appliances, installing them on premise at their centers, and managing each server independently.

He sought a solution to simplify the management of their IT infrastructure and create a more efficient IT environment.



A close-up photograph of a doctor in a white lab coat and green scrubs. A stethoscope is visible around their neck. They are holding a tablet computer. The tablet screen displays a website with a blue header, a navigation menu, a search bar, and a 'Hotline Center' section with contact information and 'Click' buttons for 'Consult a Doctor', 'Contact Us', and 'Promotion'.

## THE SOLUTION

Working with one of his IT Advisors, Forthright Technology Partners, Carmona and his team initially put their radiology PACS system on Nutanix. Now CHI runs several critical applications on Nutanix, including the sync application that delivers radiology images to the radiologist partner and sends their report back to the health center, their phone system reporting and recording tool, their printer audit system that monitors copy usage, a vulnerability assessment tool, and a pharmacy app that allows sites to share prescriptions.

The simplicity, efficiency, and easy scalability of the Nutanix infrastructure allowed Carmona's team to focus on other IT initiatives instead of dealing with infrastructure-related headaches. With only six team members supporting the entire CHI staff, Nutanix's reliability and ease of management played a crucial role in streamlining IT operations.

"I don't have to go into the IT room to log into a specific server. I can log in remotely from my desk to monitor the health of our servers," said Joseph Rabaonary, IT Supervisor at CHI. "I love Nutanix!"

Rabaonary says it's a joy to install a server with Nutanix. What used to take weeks, now only takes a few hours to set up a server and assign the needed applications.

**Nutanix has proven to be extremely reliable for CHI's IT team.**

**"We've never gone down with Nutanix and we never have any issues," said Carmona.**

## Working with Forthright

“Every interaction with the Forthright team has been a delight. Besides helping with the Nutanix installation, Forthright helped us implement SharePoint and create intranet sites for each department. We also worked with Forthright to develop a mobile app - a first for Florida’s FQHCs [Federally Qualified Health Centers]. Among other features, it allows users to find a nearby CHI facility.”

Jose Carmona, Director of IT Department, CHI

### About Forthright

Forthright Technology Partners works with healthcare centers and other businesses on digital transformation initiatives. In addition to technology solutions, Forthright optimizes SharePoint and creates Intranet sites for departments and teams; manages risk by solving governance and enforcement challenges related to Microsoft 365; and digitizes / automates paper-based workflows and processes to streamline productivity and reduce costly human error. Partner with Forthright to take the next step in your digital transformation initiatives to modernize. With our experience working with Health Choice Network and their centers for over a decade, Forthright can offer services and thought leadership with a solid understanding of your unique needs.

### About Nutanix

As a global leader in cloud software, Nutanix transforms the way organizations do business. We offer a single platform to run all your apps and data across on-premises, public clouds, hybrid environments, and at the edge, while simplifying operations and reducing complexity. Our hybrid multicloud platform unifies management with one-click, applies intelligent AI-driven automation, and helps ensure always-on availability. Building on our legacy as the pioneer of hyperconverged infrastructure, we’ve earned a reputation for customer satisfaction, powering hybrid multicloud environments consistently and cost effectively. This enables companies to remain focused on achieving successful business outcomes and new innovations.

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