



**CITY OF HOMESTEAD POLICE DEPARTMENT**

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April 11, 2008

Synergy Development Consulting, Inc.  
11510 Interchange Circle North  
Miramar, Florida 33025

***RE: Letter of Thanks - Incident Command Vehicle Implementation***

Dear Steve and Andrew:

Homestead Police Department initially engaged Synergy Development Consulting to assist our MIS staff in deploying a comprehensive Citrix and secure remote access solution for our officers. Synergy completed this job satisfactorily and really impressed us when one of the Synergy engineers took it upon himself to assist our staff on several technical issues that he discovered outside of the scope of their engagement.

Around this time, our Police Department was in the early stages of designing a sophisticated, mobile Incident Command Vehicle. The functional, environmental, and redundant requirements of this Incident Command Vehicle required significant engineering and non-traditional solutions. Synergy Development was engaged again to perform a design assessment documenting the technical requirements and specifications for the final computer system, the actual building of the server, storage, and workstation infrastructure on board, and to manage the design and implementation of the communication systems provided by AT&T.

Not only did Synergy Development get the job done on time in spite of very tight deadlines, they also, again, exceeded their contractual requirements by providing on-site support during our first "shake down" mission (a nationally televised Indy Racing League race at Homestead-Miami Speedway). Synergy staffed our Incident Command Vehicle with engineers to ensure smooth operations during our first deployed mission. Their assistance and total commitment enabled us to function at full capacity for our first mission.

In comparison to the other vendors involved in this latest project, Synergy Development distinguished themselves by way of their professionalism, integrity, support, and commitment. Their system functioned as expected, and they backed up their implementation by ensuring that any problems that arose were addressed in real-time to prevent technical issues from impacting our ability to provide services during the major race event.

In closing, the Homestead Police Department considers Synergy Development to be a trusted partner and adviser who is committed to excellence. We look forward to working with you in the future. From all of us at the Homestead Police Department, we thank you for doing such a great job and for providing fantastic support during our first mission. Keep up the good work!

Sincerely,

  
Major Scott Kennedy